## IMPORTANT INFORMATION RE: REOPENING OF LOS ANGELES SUPERIOR COURT

The Los Angeles Superior Court is in the process of reopening for all services, however there will be important changes. Appointments will be necessary to access in-person courthouse services due to social distancing requirements. **People who wish to meet with a clerk or enter the courthouse or a courtroom must schedule an appointment in advance.** For more information and instructions visit the Los Angeles Superior Court website: <u>http://www.lacourt.org/</u>

**CALL FOR AN APPOINTMENT**: Call centers are available at each courthouse for assistance from 8:30am – 4:30pm M-F, except court holidays. The number for the Stanley Mosk Call Center is (213) 830-0800. Staff will schedule an appointment if an in-person meeting is requested or needed. Be sure you obtain an appointment BEFORE attempting to enter the courthouse. Call center phone numbers for all L.A. county courthouses are here: <u>https://bit.ly/3giJir6</u>

**SELF-HELP CENTERS**: If you need Self-Help services call the Self-Help Center for assistance at 213 830-0845. If you have a reservation for an in-person appointment at the self help center, you may meet with self-help staff at the time of your appointment for document preparation and guidance.

**FACE MASKS**: Face masks and/or facial coverings are required and mandatory at all times to enter any courthouse or courtroom.

**FILING PAPERS**: Intake counters for filings will be unavailable. Use drop boxes on the courthouse steps for filings in paper, click here for more information: <u>Options for Filing Court</u> <u>Documents</u>.

**CHILDREN**: The children's waiting rooms will remain closed until further notice at all courthouse locations.

**MORE INFO**: Attorneys and self-represented litigants are encouraged to become familiar with the court's new program, Here for You/Safe for You: <a href="http://www.lacourt.org/newsmedia/ui/HfySfy.aspx">http://www.lacourt.org/newsmedia/ui/HfySfy.aspx</a>

## Alternatives to Going to Court for a Court Hearing

Alternatives to going to court include 1) continuances; and 2) remote appearances.

**CONTINUANCES:** In legal terms, changing a hearing to a different date in the future is called a "continuance" of the hearing. If you have health concerns or other constraints and need to change an upcoming court hearing date, first contact the other party and ask for an agreement that the hearing date will be changed. If the parties to a case are in agreement, it is more likely that the court will agree to change the hearing date. Even if the other party does not agree, you may still contact the court to request a continuance of the hearing date.

**REMOTE APPEARANCES:** The court refers to attendance by phone or video as a "remote appearance".

In June, 2020, the Los Angeles Superior Court launched LACourtConnect, a new way to appear remotely for calendared court hearings and appearances. LACourtConnect is available for civil (including collections, small claims and unlawful detainers); family law, probate and traffic and non-traffic infraction cases (trials excluded). Check the court's website <a href="https://www.lacourt.org/lacc/">https://www.lacourt.org/lacc/</a> for updates.

The fee to appear remotely is \$15 for audio appearances and \$23 for video. Remote appearances are free for participants whose Fee Waiver Application or other court order has been granted by the court. You can set up an account and access LA CourtConnect here: <a href="https://www.lacourt.org/lacc/here">https://www.lacourt.org/lacc/here</a>. You will need to follow the instructions for creating your online Court identity - your Court ID. Once you have a Court ID and sign in, you may schedule your remote audio or video appearance at this link: <a href="https://lacourt.portalscloud.com/VCourt/">https://lacourt.portalscloud.com/VCourt/</a>.

Remote appearances may only be scheduled for hearings that are on calendar within the following 30 days. If your hearing is more than 30 days away, you will need to return to the scheduling page within 30 days of the hearing to schedule your remote appearance.

When you schedule a remote hearing appearance, you will receive an email with instructions for connecting to the hearing. You need this email to connect to your hearing. You cannot connect by going to the LACC website. Keep track of this confirmation email.